

Returned Goods

Any parts returned for credit, exchange, or inspection should not be sent without calling for a Return Merchandise Authorization number (RMA). A 20% charge will be deducted from the original invoice price on all items accepted for return. Custom or obsolete parts will not be accepted for return credit or adjustment unless there is a warranty question. Andrews Products reserves the right to make changes to prices or sales policies at any time without notice.

Limited Warranty Policy

Andrews Products, Inc. warrants that its products as shown in this catalog are free from defects in material and workmanship for 90 days from the purchase date. The warranty extends to original retail purchasers only and is not transferable.

Because of the great variety of possible modifications and changes made to motorcycles and/or engines which may affect the performance or durability of other related components, Andrews Products, Inc., obligation under this warranty extends only to the repair or replacement of parts specifically manufactured or sold by Andrews Products, Inc.

Not covered by warranty are parts which show evidence of misapplication, abuse, improper maintenance, any alterations from their original configuration, or failure to follow installation instructions.

In addition, Andrews Products, Inc., reserves the right to change products, specifications, or prices at any time without obligation to modify previously manufactured parts.

No person, company, or other organization is authorized to assume for Andrews Products, Inc. any warranty responsibility or make any binding judgements regarding warranties of any parts which may become the subject of a warranty claim.

If you feel that you have a valid warranty claim, call for a returned merchandise authorization (RMA) number and then ship parts to Mount Prospect, Illinois, with proof of purchase included. No claims will be considered without valid proof of purchase documentation. Freight charges must be prepaid. Returned parts will NOT be accepted freight collect.

On specific parts which are returned showing damage due to normal wear, Andrews Products, Inc., may offer new replacement parts charged to the customer at a reduced cost. Parts which have been replaced for any reason become the property of Andrews Products, Inc., and will not be returned under any circumstances.